

PRE-COURSE TESTING

We strongly recommend that clients thinking about taking the following Navitas English courses take a Pre-course Test before enrolling and travelling to Australia:

Academic English | Cambridge Preparation | IELTS Preparation | Pearson Preparation

Pre-course tests can be downloaded from navitasenglish.com/agent-downloads 'Pre-course Tests' tab, and are easy to use, there is no obligation to enrol after taking a test. Follow these three easy steps:

1. Complete the appropriate test at a time convenient to you and your student
2. Scan and email english@navitas.com or fax +61 2 8246 6880 the completed test to Navitas English
3. Navitas English staff will assess the test and send you the test result. As well as the test result, we will advise whether the intended course is right for your client's English level and estimate how many weeks your client should study to reach his / her objectives.

We aim to mark all tests and respond to you within 24 hours.

Why we encourage students to complete a Navitas English Pre-course Test

Many Navitas English courses require specific levels of English for students to study successfully. Acceptance to inappropriate courses is ultimately bad for:

- The student, who feels unhappy studying in a class that is much too difficult, or fails an exam after weeks of hard work.
- Other students, whose learning may be negatively affected by classmates with an inappropriate level of English. Navitas English take our professional responsibilities to every student extremely seriously.
- Agents and education partners; an association with negative course outcomes or lower levels of student satisfaction can work against client referral and positive word-of-mouth.
- Navitas English, whose long-term reputation depends on consistent positive course outcomes and high levels of student satisfaction.

Taking a Pre-course Test gives your clients valuable information about their English level and about which courses are right for them. Tests can also help your clients make a realistic decision about how long they need to study to reach their objectives.

What happens if your client does not take a Pre-course Test ?

We always tests new students on their first day at Navitas English. If this Day One Test shows that your client's level is not high enough for their intended course, they will not be able to start that course. Instead, they will have to:

- take a lower level course (e.g. FCE instead of CAE), or
- improve their English level in a General English class

This is often disappointing, and difficult for clients to accept, especially if it is not possible to extend their study. It is better if clients are realistic about their English level from the beginning. Taking a Pre-course Test is an excellent way of promoting realistic expectations.

Navitas English Day One Tests

We always tests new students on their first day at Navitas English, even if they have taken a Pre-course Test. Usually Day One and Pre-course Tests give the same results. However, if the Day One Test shows that your client's level is not high enough for their intended course, they will not be able to start that course.

Sometimes clients take a Pre-course Test at Navitas English in Australia. In this case they do not have to take the Day One Test.

Ambitious students

Navitas English will always take into account the individual circumstances of you and your client when reaching a decision about acceptance into programs. This often includes allowing a borderline student entry into their preferred course even if they have a moderate to low chance of passing the exam. We understand that many clients are ready to take courses that are very challenging. They want to work hard and improve their English quickly, or prepare for a specific exam.

Sometimes lower-level exams are simply not relevant for clients, who want 'CAE or nothing', for example. Sometimes this can lead clients to demand entry to a specific course even when a Pre-course Test or Day One Test shows that they do not have a realistic chance of passing.

Navitas English has a responsibility to create and maintain a classroom environment where every student has the best chance of reaching their objectives. This is not possible if some students have an inappropriate level of English. This would compromise the integrity of Navitas English courses and undermine our commitment to delivering the highest quality in language education for every student.

Navitas English reserves the right to make the final decision about entry to courses. We may occasionally not accept a client onto their original or preferred course. If this happens, we will keep you fully informed, and work with you and your client to find an alternative course which is mutually agreeable.

For more information please visit [navitasenglish.com/learnenglish](https://www.navitasenglish.com/learnenglish) or email english@navitas.com